



Rásaíocht Con Éireann Traceability System



RCÉTS FAQ'S

What is RCÉTS?

RCÉTS (Rásaíocht Con Éireann/ Greyhound Racing Ireland Traceability System) is the newly developed traceability system for racing greyhounds.

When will it be in operation from?

RCÉTS - will be in operation from January 2021.

What will it do?

It will track a racing greyhound through all life stages including birth, microchipping, registration, racing career, changes of ownership/trainer, location, export, retirement and end of life.

Who will be required to maintain the record?

All owners/trainers/breeders will be required to maintain an accurate record on the traceability system via an online app of their greyhounds.

If I don't have a smartphone will I still be able to update records?

Yes, the system will be available both online and via a Smartphone App.

Who do I contact if I have problems using the system?

You can contact our help desk by emailing rcets@grireland.ie or by contacting the Traceability Helpdesk on **061448120**.

What happens if I fail to keep up-to-date records?

Failure to keep records up to date on RCÉTS will prevent greyhounds being listed for trials or racing.

Do I still need to notify the ICC as normal?

Maintaining records on RCÉTS does not remove the responsibility of any party to make statutory notification on any matters to the Irish Coursing Club (ICC) as Keepers of the Irish Stud Book.

I have a log-in to watch video archives will this login work for RCÉTS?

No, the log-in you use for watching racing videos does not work for RCÉTS. This is separate from the owner/trainer account you need to 'Manage Your Kennel' on the website or update your records on RCÉTS.

I have received more than one letter or email with different log-in details for RCÉTS, is this a mistake?

Some people have multiple ICC numbers (they may have greyhounds in their own name, as a partnership or a syndicate for example) with different greyhounds registered under each one. As the RCÉTS accounts are linked to ICC accounts and their registered greyhounds, if you have more than one ICC number then you will need to have a separate RCÉTS log-in for each of these ICC numbers.

If you have received more than one email or letter from us, this is not a mistake and YOU MUST TAKE ACTION FOR EACH ICC ACCOUNT on the RCÉTS app.

You will be able to determine which ICC number the log-in refers to as it will be included in the subject or reference line.



I haven't received an email with a username and password yet, why not?

All emails have now been sent. If you have not yet seen an email from us, please check your junk and spam folders on your email.

If you still haven't found it after checking junk and spam, please contact the Traceability Helpdesk as your contact details may be incorrect.

If I sell a dog at the Stadium Sales, do I need to update RCETS?

Yes, RCETS should be updated by person selling and ICC should be notified of the sale (transfer of ownership) as normal.

If you need information to assist you in updating records, please speak to the Racing Office in the Sales location.

If my dogs are currently racing, do I need to do anything?

No, once you have logged in to activate your account you only need to update RCETS when the current status of the greyhound changes (retired, change of ownership etc..).

Do I need to update RCETS if I have notified the ICC of changes?

Yes, any notifications required to ICC should continue as normal.

I have informed the ICC that I have sold my greyhound, why is it still on my list of greyhounds?

The ICC's system updates when all transfer documentation is completed by new owner, if your greyhound is still appearing that process may not yet be completed on their side. Please update your RCETS records with the sale information.

I have updated records for the wrong greyhound, how can I fix this?

If you make a mistake when using RCETS don't panic. Just give our Traceability Helpdesk a call on 061448120 or email rcets@grireland.ie

Why is a greyhound showing up as rehomed when I have not updated this on RCETS or with the ICC?

If your greyhound has been rehomed through the IRGT, the greyhound will most likely have been marked as 'rehomed' by the RCÉ/GRI Welfare Department.

You should continue to notify the ICC as normal regardless of the status on RCETS.

I have no current racing greyhounds in my name, why was I issued a username and password?

If you have had a racing greyhound in recent years you would have been issued a username and password as part of the initial roll-out. If you do not currently need this (i.e. have no active greyhounds on the system) then you do not need to take any action. If you have racing greyhounds again in the future then you will be able to use that and avoid having to be issued with one in the future.

Why are some of my greyhounds showing up under their microchip numbers when they have been named?

If your greyhound has been named but this name is not yet appearing on RCETS this is due to a delay in processing of the naming documentation.

ICC has advised all stewards of the necessity to submit 'naming documentation' to ICC promptly so that records can be updated.

An incorrect greyhound's name is showing up on my list, why?

While we don't expect this will happen, if it does just get in touch with us to rectify. Call or email the Traceability Helpdesk as soon as possible.

There are multiple accounts in our household, can we amalgamate these?

RCETS accounts should be linked to, and updated by, the owner of the greyhound.

If multiple accounts are amalgamated it will result in various parties updating in respect of different greyhounds. The preference is that each greyhound would only be assigned to the registered owner/ trainer. Some families have indicated that they may prefer to move towards having all greyhounds under one name, and therefore one account, for ease of administration. This is a matter for the family to consider themselves.

If you think we do not have your contact details or you want to check, you can do this by emailing rcets@grireland.ie or by contacting the Traceability Helpdesk on **061448120**.

